

Would you like to join our Patient Group?



What is a PPG?

General Practices have a responsibility to involve patients in relevant issues relating to the Practice and to respond appropriately to patient's views and experiences.

The purpose of the Group:

- Provide practical support to the staff and patients when needed
- To champion appropriate and meaningful engagement with patients and carers and ensure engagement activity is as inclusive and effective as possible
- The activities of each group are determined by the needs of the community and in consultation with practice staff.
- Helping yourself and other patients to take more responsibility for your health

A PPG is not:

- The group is not the channel or forum for patient complaints: By providing a channel for communication, a PPG can reduce the risk of complaints. Any complaints need to go through our complaints policy via the practice manager.
- For implementation of a pre-determined agenda. The independence of the PPG's is a major strength. They are formally accountable to all the patients in the practice and should therefore take a balance view of needs
- A time consuming activity for GP Practices: Most PPG groups are self – organising, many groups undertake activities that help the GP Practice staff.

If you are willing to:

1. Become a member of the PPG
2. Be on an email list to be consulted occasionally or regularly about services or health conditions.
3. Or will like to know more about our PPG

Please contact: Eve Middleton (Project Support Officer)
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